



GSIS Government Service Insurance System
Financial Center, Pasay City, Metro Manila 1308

August 11, 2015

SUSAN DL ORIBIANA
OIC School Division Superintendent
DepEd Division Office San Pablo
San Pablo City, Laguna

Dear Ms. Oribiana,

The present GSIS leadership has committed to be more transparent, consultative and member-focused. As a step in this direction, we have implemented various reforms to make our service more responsive to our stakeholders.

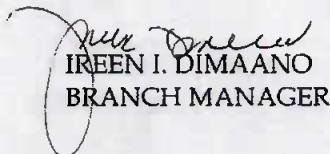
In an effort to evaluate and further improve our benefits and services, we are gathering feedbacks from our members and pensioners. **In line with this, we would like to request you to allow the employees in the attached list to participate in a Customer Feedback Survey (CFS) and Focus Group Discussions (FGD).** These employees make up the representative sample of the population of our respondents. They were selected based on their years of service, gender and employer-agency. Thus, in order to protect the integrity of our study, we earnestly request that your office send the individuals we have identified in the list to be our respondents. **Their views and comments will help us improve our programs and serve you better.**

The schedule and venue of the activities are indicated in the attached sheet. Refreshments will be provided. Participants and respondents are assured that all information to be gathered in the activities will be kept strictly confidential.

Should you have questions regarding our request, you may reach us at (02) 859-0264 or (049) 501-6955.


Thank you.

Sincerely yours,


IREEN I. DIMAANO
BRANCH MANAGER

TD: ALL CONCERNED

*for your information
and appropriate action*


8/18/15



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Financial Center, Pasay City, Metro Manila 1308

GSIS CUSTOMER FEEDBACK SURVEY			
Name of Participants	District	Schedule of Participation	Venue
		Date	Time
SONNY B. GUTIERREZ EVA C. SUANGCO WILSON D. MENDOZA EVERLYN G. MENDOZA ARCELY A. RICA FORTE ARLENE H. VILLANUEVA PAMFILA P. COCOLE ANA B. SAEL LEONOR L. CABLAIDA ANNA ARIZZA M. PUNZALAN FILIPINA B. ANTONES JENIFER C. GUEVARRA DARIUS D. OFRIN ALFREDO THADDEUS J. PICAZO NORBERTO F. RIVERA IVY O. PORCIONCULA GRACE A. ALIANGAN BELINDA C. DORADO MARIE JEAN C. URRETE JUDITH D. MONTEAGUDO ROMEO B. FULE MICHELLE M. DIMACULANGAN	DEPED DIV OF SAN PABLO CITY DEPED, AMBRAY DEPED, AMBRAY DEPED, AMBRAY DEPED, DAPDAPAN DEPED, DEL REMEDIO DEPED, DEL REMEDIO DEPED, DEL REMEDIO DEPED FULE ALMEDA DEPED LAKESIDE DEPED LAKESIDE DEPED SAN FRANCISCO SAN PABLO CITY NATL HIGH SCHOOL SAN PABLO CITY NATL HIGH SCHOOL DEPED ALAMINOS DIST DEPED ALAMINOS DIST DEPED ALAMINOS DIST DEPED NAGCARLAN DEPED NAGCARLAN DEPED NAGCARLAN DEPED INSULAR SAN PABLO DEL REMEDIO NATL HIGH SCHOOL	August 19, 2015	08:00 am- 12:00 noon



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JOSIE M.LONTOK KHRIZ M.LABRADO NORTON A.ASACTA	DEL REMEDIO NATL HIGH SCHOOL SAN VICENTE NATL HIGH SCHOOL STO ANGEL NATL HIGH SCHOOL		
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